Welcome to the Cabins, a Navy Lodging destination aboard Naval Station Mayport. It is our pleasure to welcome you as our guest and we wish you a pleasant stay. Our staff is committed to providing the highest level of customer service and we pledge to do our personal best to make your stay an enjoyable one.

The Navy Lodging mission is to offer accommodations for all vacation styles with over 50 locations worldwide. Accommodations include RV Parks, Campgrounds and Vacation Rentals (cabins, hotel/suites, apartment/townhomes and yurts). Navy Lodging provides vacation accommodations to active duty military and retirees, reservists, DoD civilians and sponsored guests.

Front desk associates are available at (904) 270-7808 or (904 270-7809), Monday – Friday 9am-5pm, and Saturday/Sunday/Holidays 9am-4pm. Camp hosts are here to help during off hours and are located at Osprey Cove Site #50 or Site #34.

Navy Lodging values your business and we request feedback on ways to improve the services we offer. If you can take a moment, please fill out a guest comment card located at the front desk or the electronic survey at NavyMWRMayport.com/Survey. We would greatly appreciate your feedback.

We hope you enjoy your stay with us. Thank you for making Navy Lodging your preferred vacation destination to Stay! Play! Relax!

Sincerely,

Isaiah Mincks
Director
Morale, Welfare and Recreation
Naval Station Mayport
Emergency Phone Numbers

In the event of a medical or other emergency, please contact the number listed below or the front desk for immediate assistance. If calling 911, state to the operator that you are aboard Naval Station Mayport.

Ambulance 911

Chaplain (904) 270-5212

Command Duty Officer (904) 219-9705

Fire Department 911

Fire Department (Non-emergency) (904) 270-7633

Office (904) 270-7808/7809

Police 911

Quarterdeck (904) 270-5401

Red Cross Local (904) 358-8091

Security (Emergency) 911

Security (Information) (904) 270-5583
Safety & Security

Fire Safety
SHOULD A FIRE OCCUR IN YOUR CABIN:
• Dial 911 (Your Location is Osprey Cove RV Park on MAYPORT BASE).
• Once outside, move to an open area at least 20 yards from the cabin.
• Keep roadways clear for emergency vehicles.

Medical
To reach a front desk associate, call (904) 270-7808 or (904) 270-7809.

Safety Tips
• Do not answer the door without checking the person’s identity. If the person claims to be an employee, call the front desk for verification and ensure that the person has access to your cabin and the purpose of her/his visit.
• Do not draw attention to yourself by displaying large amounts of cash or expensive jewelry.
• Do not invite strangers to your cabin.
• Do not leave valuables in your vehicle.
• Ensure doors and windows are locked at all times.
• If you see suspicious activity, report your observations to the front desk at (904) 270-7808 or see Camp Host at Site #50 or #34.
Guest Services

We are committed to providing our guests with comfortable and safe Lodging accommodations. We offer the following information for your awareness and convenience to ensure your stay is enjoyable and to meet your expectations.

Banking Services:
A Navy Federal Credit Union is located in Building 460, on Massey Ave. To reach them call (904) 270-6341.

Business Services:
Business services are available at Computer Cove inside The Beacon, Building 245. These services include NMCI computer with CAC access, stand-alone computer for those without CAC access, commercial and DSN phone, fax, copier and printer.

Check-out:
Check-out time is 1200.

An additional one day service charge rate may apply for late check-out unless arrangements were made in advance with the Front Desk Office or Supervisor on duty. Early check-in and late check-out may be granted whenever possible to accommodate guests.

For your safety and security, all guests shall be registered at the front desk. There is no extra charge for additional guests; however, occupancy shall not exceed the maximum allowable capacity of the cabin.
Guest Services

Concerns:
Please contact the front desk at (904) 270-7808 or (904) 270-7809 immediately. Camp hosts are here to help during off hours and are located at Osprey Cove Site #50 or Site #34. Our goal is to provide you with an exceptional Lodging experience.

Conduct:
Guests are responsible for their conduct and that of their guests at all times. Children must be accompanied by an adult at all times.

Conservation:
Conserving natural resources is a primary mission of Navy Lodging. We ask our guests to close windows when the heating and air conditioning (HVAC) systems are in operation; conserve water by limiting shower times; don’t allow water to continually run when brushing teeth and/or shaving; shut off the TV and all lights when departing your cabin; and report electrical shortages, water leaks or concerns with room temperature or lack of air conditioning to the front desk immediately by calling (904) 270-7808 or (904) 270-7809.

Controlled Substances:
The possession of controlled substances (marijuana, cocaine, hashish, prescription drugs, etc.), other than those prescribed by a competent medical authority, and any type of paraphernalia is prohibited on NS Mayport.

Customer Service Survey Form:
We value your business and we request feedback on ways to continue improving the services we offer. If you can take a moment to fill out a customer service survey form located at the front desk or the electronic survey sent after check-out, we would greatly appreciate it.
Guest Services

Damage/Theft of Government Property:
The destruction or theft of government property will not be tolerated. The replacement cost for damages to the facility, appliances, furnishings or missing items will be applied to the guest’s account.

Dining Establishments:
See the Dining Options section of this directory for more information.

Fitness Center:
Fitness Center is located in Building 1391 Bailey Ave.

Guests and Visitors:
All guests or visitors must be accompanied by a sponsor.

Amenities:
Extra amenities, bed or bath linens, and condiments are available upon request by contacting the front desk at (904) 270-7808 or (904) 270-7809.

Internet Access:
Complimentary wireless internet is provided in all cabins. For connection instructions, please refer to the instructions provided in this directory.
Base Facilities

Administration - MWR
Building 414
Massey Ave.
(904) 270-5228
(904) 270-6817, fax

Auto Skills Center
Building 414
Massey Ave.
(904) 270-5392

BBQ Barn
Building 245
Baltimore St.
(904) 804-4227

Beachside Bingo
Building 245
Baltimore St.
(904) 270-7204

Bogey’s Restaurant
Building 1981
Maine St.
(904) 270-5143

Branch Medical Clinic
Building 2104
Massey Ave.
(904) 270-4303

Chapel
Building 350
Baltimore St.
(904) 270-5212

Deployed Forces Support
Building 414
Massey Ave.
(904) 270-5551

Fitness Center
Building 1391
Bailey Ave.
(904) 270-5451

Fleet & Family Support Center
Building 1
Massey Ave.
(904) 270-6600

Foc’sle Lounge – CPO Club
Building 1893
Baltimore St.
(904) 270-5432

Housing Office
Building 289
Moale Ave.
(904) 270-5738

Liberty Center
Building 245
Baltimore St.
(904) 270-7788

Loggerheads Pub
Building 245
Baltimore St.
(904) 270-7205

Navy Federal Credit Union
Building 460
Baltimore St.
(904) 270-6341
Base Facilities

Navy Exchange* – Fleet Store
   Building 460
   Baltimore St.
   (904) 270-3279

*Navy Exchange and
Commissary are located in
Off Base Facilities on page 10.

Navy Exchange – Gas Station
   Building 2039
   Baltimore St.
   (904) 270-3277

Ocean Breeze Conference & Catering
   Building 243
   Baltimore St.
   (904) 270-5313

Outdoor Adventures
   Building 392
   Massey Ave.
   (904) 270-5221

PINZ Bowling Center
   Building 244
   Baltimore St.
   (904) 270-5377

Post Office
   Building 460
   Baltimore St.
   (904) 270-5560

Quarterdeck
   Building 1
   Massey Ave.
   (904) 270-5401

RV PARKS

Pelican Roost
   Building 2062
   Bon Homme Richard St.
   (904) 270-7808/9

Osprey Cove
   Building 2286
   England Ct.

Seaglass Wine Bar
   Building 243
   Baltimore St.
   (904) 270-3746

SPINZ Handmade Pizza
   Building 244
   Baltimore St.
   (904) 270-5152

Tickets & Travel
   Building 245
   Baltimore St.
   (904) 270-5145

Vehicle Storage
   Building 412
   Patrol Rd.
   (904) 270-7022

Windy Harbor Golf Club
   Building 1981
   Maine St.
   (904) 270-5380

Youth Activities Center
   Building 2084
   England Ct.
   (904) 270-5680
Off Base Facilities

Child Development Center
Building 1960
1137 Cove Landing Dr.
Atlantic Beach, FL 32233
(904) 246-1230

Child Development Center
Building 2287
1650 America St.
Atlantic Beach, FL 32233
(904) 241-4507

Commissary
2294 Mayport Road
Atlantic Beach, FL 32233
(904) 249-7524

Navy Exchange
2292 Mayport Road
Atlantic Beach, FL 32233
(904) 242-3254

Tickets & Travel – Annex
NEX & Commissary Parking Lot
(904) 246-7157
On Base Dining Options

Bogey’s Restaurant
Building 1981
Maine St.
(904) 270-5143

Dunkin’ Donuts
Building 1596
Maine St.
(904) 619-3448

Foc’sle Lounge at the CPO Club
Building 1893
Baltimore St.
(904) 270-5432

Galley
Building 332
Maine St.
(904) 270-5373

Loggerheads Pub
Building 245
Baltimore St.
(904) 270-7205

Panda Express
Building 1596
Maine St.
(904) 423-0569

Seaglass Wine Bar
Building 243
Baltimore St.
(904) 270-3746

SPINZ Handmade Pizza
Building 244
Baltimore St.
(904) 270-5152

Subway
Building 1397
Baltimore St.
(904) 241-2967
**Local Attractions**

**Discount Tickets**
The Tickets and Travel Office offers discount tickets for special events, local attractions and more. For a current list of available tickets and prices, stop by the Tickets & Travel or call (904) 270-5145.

<table>
<thead>
<tr>
<th>Name</th>
<th>Address</th>
<th>Phone</th>
<th>Website</th>
</tr>
</thead>
<tbody>
<tr>
<td>Alhambra Dinner Theater</td>
<td>12000 Beach Boulevard</td>
<td>(904) 641-1212</td>
<td>alhambrajax.com</td>
</tr>
<tr>
<td>Castillo De San Marcos</td>
<td>1 S Castillo Drive St.</td>
<td>(904) 829-6506</td>
<td>nps.gov/casa</td>
</tr>
<tr>
<td>Catty Shack Ranch Wildlife Sanctuary</td>
<td>1860 Starratt Road</td>
<td>(904) 757-3603</td>
<td>cattyschack.org</td>
</tr>
<tr>
<td>Cummer Museum of Art and Gardens</td>
<td>829 Riverside Avenue</td>
<td>(904) 356-6857</td>
<td>cummermuseum.org</td>
</tr>
<tr>
<td>Jacksonville Zoo and Gardens</td>
<td>370 Zoo Parkway</td>
<td>(904) 757-4463</td>
<td>jacksonvillezoo.org</td>
</tr>
<tr>
<td>Museum of Science and History</td>
<td>1025 Museum Circle</td>
<td>(904) 396-6674</td>
<td>themosh.org</td>
</tr>
</tbody>
</table>
Wi-Fi Instructions

Turn on your wireless-enabled laptop, tablet, smart phone or other device. Choose “gowifi” from your list of available wireless networks. Launch a web browser to be automatically redirected to the Wi-Fi homepage. Select the plan that works for you. Read the terms and conditions and accept to activate the internet connection.

For additional support please contact the Technical Support number below. For unresolved internet connectivity issues (open tickets), please provide your Trouble Ticket Number to the Front Desk upon checkout.

ACCEPTABLE USE POLICY
By using Navy Lodging Internet Access, you agree to our Acceptable Use Policy. This means that you will act legally, responsibly and be considerate of others. We reserve the right, but do not bear the responsibility, to prohibit any conduct; communication; or content which, in our sole discretion, is determined likely to be unlawful or harmful to others.

Call our Free 24/7 technical support team:

PHONE: 866-353-1607
EMAIL: support@gowifi.com
WEB: www.gowifinavy.com
<table>
<thead>
<tr>
<th>Channel</th>
<th>Network Name</th>
</tr>
</thead>
<tbody>
<tr>
<td>3</td>
<td>WJXT LOCAL JAX</td>
</tr>
<tr>
<td>5</td>
<td>WJXX ABC</td>
</tr>
<tr>
<td>6</td>
<td>WJAX CBS</td>
</tr>
<tr>
<td>8</td>
<td>WJCT PBS</td>
</tr>
<tr>
<td>9</td>
<td>WCWJ CW</td>
</tr>
<tr>
<td>10</td>
<td>WFOX FOX</td>
</tr>
<tr>
<td>11</td>
<td>WTLV NBC</td>
</tr>
<tr>
<td>12</td>
<td>WPXC ION</td>
</tr>
<tr>
<td>13</td>
<td>WJEB TBN</td>
</tr>
<tr>
<td>15</td>
<td>BRAVO</td>
</tr>
<tr>
<td>16</td>
<td>THE WEATHER CHANNEL</td>
</tr>
<tr>
<td>17</td>
<td>TBS</td>
</tr>
<tr>
<td>18</td>
<td>LIFETIME</td>
</tr>
<tr>
<td>19</td>
<td>FOOD NETWORK</td>
</tr>
<tr>
<td>21</td>
<td>HGTV</td>
</tr>
<tr>
<td>22</td>
<td>DISNEY</td>
</tr>
<tr>
<td>23</td>
<td>FX</td>
</tr>
<tr>
<td>24</td>
<td>NBC SPORTS NETWORK</td>
</tr>
<tr>
<td>28</td>
<td>WGN31 USA</td>
</tr>
<tr>
<td>33</td>
<td>FOX NEWS</td>
</tr>
<tr>
<td>34</td>
<td>E!</td>
</tr>
<tr>
<td>35</td>
<td>CNN</td>
</tr>
<tr>
<td>36</td>
<td>HLN</td>
</tr>
<tr>
<td>37</td>
<td>CNBC</td>
</tr>
<tr>
<td>38</td>
<td>THE DISCOVERY CHANNEL</td>
</tr>
<tr>
<td>39</td>
<td>TLC</td>
</tr>
<tr>
<td>41</td>
<td>ANIMAL PLANET</td>
</tr>
<tr>
<td>42</td>
<td>NICKELDEON</td>
</tr>
<tr>
<td>44</td>
<td>TV LAND</td>
</tr>
<tr>
<td>45</td>
<td>AMC</td>
</tr>
<tr>
<td>46</td>
<td>TNT</td>
</tr>
<tr>
<td>47</td>
<td>SYFY</td>
</tr>
<tr>
<td>48</td>
<td>ESPN</td>
</tr>
<tr>
<td>52</td>
<td>GOLF</td>
</tr>
<tr>
<td>59</td>
<td>A&amp;E</td>
</tr>
<tr>
<td>64</td>
<td>HISTORY</td>
</tr>
<tr>
<td>72</td>
<td>LMN</td>
</tr>
<tr>
<td>75</td>
<td>HALLMARK</td>
</tr>
</tbody>
</table>